

Biographical & Abstract Info Sheet

Mark Saxonberg
Manager, Service Technology Department
Toyota Motor Sales, USA Torrance, CA

Current areas of responsibility:

- Toyota & Lexus Dealer Environmental Assistance Network program
- Toyota & Lexus Technical Information System TIS - Electronic Service Information development & network delivery
- Vehicle Diagnostics & Scantool Development--On and Off Board Diagnostics
- Government, industry and aftermarket relations

Previous history and responsibilities:

37 collective years of experience in the OEM and aftermarket automotive service industry as a technician, service manager, technical instructor and instructional designer, and manager including:

- ✓ Seven years as Manager of Toyota Motor Sales USA Service Technology Department
- ✓ Four years as Instructional Designer, Toyota & Lexus Technical Training development responsible for Powertrain and Emissions Systems technical training program design
- ✓ Seven years District and Area Training Manager with Testproducts Division of The Allen Group responsible for 21 district technical training centers in Western US
- ✓ Seven years experience as line technician at Dealers and independent repair shops specializing in engine, emissions and driveability

Education and professional organizations:

BSBA University of Denver (1974) Finance and Economics

SAE, Associate Member since 1989

ASE Master Technician since 1978, ASE L1 Certification Advanced Emissions and Driveability Technician

Abstract: